

D2L SUNDAY MORNING MAINTENANCE WINDOW

For the past several years, we have reserved Sunday mornings from 5-9 AM and Tuesday mornings from 5-7 AM as maintenance windows to perform updates and routine maintenance to the hardware and software that support our self-hosted D2L instance. The routine maintenance does not result in changes to the user interface of D2L. During the windows we may use the entire time or a portion of that time to complete any necessary work to keep the system running at optimal performance levels. We send an e-mail message to Campus Site Administrators and Campus Trainers a week or two in advance of any downtime window that we actually need to use.

Beginning on Sunday, August 17, 2008, and continuing until further notice, we will use the 5 AM to 9 AM Sunday morning maintenance window to rebuild database indexes, which is a resource-intensive process. Due to the excessive size of the database, which continues to grow each semester, rebuilding the indexes takes a longer and longer period of time. Until the size of the database can be reduced by purging old data and old courses, this will remain an issue.

The D2L system will not be available to users during the maintenance window on Sunday mornings. While we may not always need to use the entire four-hour window, users should plan their usage of D2L around the maintenance window of 5 AM to 9 AM. Whenever the maintenance work is completed in less than four hours, the system will become available to users earlier.

Users may refer to the MnSCU IMS website for more information about Scheduled Downtimes, and to look for updates about the IMS (D2L) system status. <http://mnscuims.mnscu.edu>.

Note and Reminder:

Typically the first Friday night of the month from 10 PM Friday night to 10 AM Saturday morning is reserved for updates and upgrades to the D2L software application. Users are informed in advance when the Friday night downtime window will be used. As a reminder, an e-mail notice was sent to site admins that we will use the Friday, August 8 downtime window to apply an update (MR5) to the D2L software application. (When the first Friday of the month is a holiday weekend for the U.S. or Canada, we use the next Friday for our downtime. That was the case for July and August this year.)

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